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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Robertson et al.

Title: METHOD AND APPARATUS
FOR DIALING AN EMERGENCY
SERVICE

Appl. No.: 09/844,164

Filing Date: 04/27/2001

Examiner: Joy Kimberly Contee

Art Unit: 2686

CERTIFICATE OF FACSIMILE TRANSMISSION I hereby certify that this paper is being facsimile transmitted to the United States Patent and Trademark Office, Alexandria, Virginia on the date below. <i>Beverly Hopkins</i> (Printed Name) <i>Beverly Hopkins</i> (Signature) February 20, 2004 (Date of Deposit)
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AMENDMENT AND REPLY UNDER 37 CFR 1.111

Mail Stop NON-FEE AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

This communication is responsive to the Non-Final Office Action dated November 20, 2003, concerning the above-referenced patent application.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this document.

Remarks/Arguments begin on page 7 of this document.

Please amend the application as follows:

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001.1569991.1

Application No. 09/844,164